Q-Step Summer Project 2017:
Respect

Ref: #7 UoMQStep 2017 Respect

Team/Department: Helplines

Address: Development House, 56-64 Leonard St, London, EC2A 4LT

Provisional Title for Project: "Patterns in Users' Access to Respect's Helplines"

100 word abstract of what the project would probably undertake, and any data to be used:

The work will be mainly looking at the data that we have collated about the use of our two helplines: demographics, date, time, etc. and finding patterns in this data. Presentation of findings in different formats, including graphs.

Key Words (up to 12): Helpline, Client, Perpetrators, Domestic Violence, Domestic Abuse, Patterns of Use

Essential and desirable skills that the student would need to have:

Essential: Expert use of Excel, including graph design
Ability to learn to use a web-based database (we use Salesforce)

Desirable: Knowledge about the work of organisations supporting victims of domestic violence
Knowledge about work in helplines

Preferred selection method:

We would like to see the candidate's CVs and have a chat with them on the phone.

Support and training offered by the organisation:

One week induction programme followed by daily supervision and support.

Any issues of data confidentiality and/or IPR that would need to be resolved:

Our client data is anonymised

Supporting Information:

www.mensadviceline.org.uk www.respectphoneline.org.uk
www.respect.uk.net

Financial assistance offered by the organisation: N/A