**Faculty of Humanities**

**University Peer Review of Teaching Document**

**October 2017**

**Contents Page**

University Peer Review Policy *(as operated in the Faculty of Humanities)*  1-6

Appendix A. University Peer Review of Teaching Review Form 7

*The following appendices have been created by the Faculty of Humanities to support the process:*

Appendix B. Information for academic teaching staff being peer reviewed 12

Appendix C. Information for Peer Reviewers 13

Appendix D. Advice on review of Unit Specification & (ILOs) 18

Appendix E. Advice on review of assessment methods & feedback to students 19

Appendix F. Peer Review eLearning prompts 20

**Purpose of University Peer Review of Teaching**

This University Policy has been tailored for the Faculty of Humanities, with additions and enhancements included in text boxes where relevant.

This document sets out the principles and process for University Peer Review of Teaching (PRT). PRT provides a uniform process for assessing teaching across the University. It will enhance teaching quality by encouraging dissemination of good practice and by ensuring consistency in support for all colleagues engaged in teaching. It will also provide compatible information about teaching across the institution. PRT may be supplemented by local processes as required.

The Peer Review of teaching is a supportive process whereby colleagues act as reviewers and explore a reviewee’s teaching performance with them through the direct observation of their interaction with students and the review of their teaching materials and course unit design. Alongside other information about colleagues’ teaching, PRT will build a comprehensive picture of a teacher’s strengths and areas for development that can be used to enhance, manage and modify performance as necessary, and thereby facilitate career progression and enhance teaching quality across the institution.

By forming a part of colleagues’ portfolio of information related to teaching, and by encouraging reflection and developmental activity, PRT may also play a role in satisfying pressure for teaching staff to have some teaching qualification, e.g. PgCert.

The process should:

* promote a culture in which good teaching is valued;
* enhance the quality of teaching by providing an effective framework for the identification and dissemination of good practice;
* provide a supportive and constructive framework for teaching staff to monitor, reflect on and improve the quality of their teaching, and from which both the reviewer and reviewee can benefit;
* link to training and development opportunities when appropriate and play a role in shaping the programme of training and development activity offered by the University;
* feed into performance and development reviews, course unit meetings and programme evaluations as appropriate;
* lead to outcomes that should be kept on the staff file under normal conditions of confidentiality;
* assist with applications for promotion.

The effectiveness of the process as a whole, the level of engagement with it, and the addressing of any issues that may be identified as a result of it, should be managed and monitored through:

* the Annual Monitoring exercise (to confirm that the process is taking place);
* School Quality Committees (for more detailed discussions)
* Annual Performance Review.

**Reviewers**

A College of Peer Reviewers of Teaching will be established at Faculty level. This College will consist of colleagues with broad teaching experience who are trusted to assess teaching fairly across the range of disciplines within the Faculty and to provide thoughtful and sensitive feedback to reviewees. The members of the College will receive training developed for the purpose and the work will be recognized through work load allocation models or equivalent.

The process for appointing members of the College of Peer Reviewers will be determined at Faculty level.

Within Humanities, each School (SEED, SALC; SoSS; Law and AMBS) will establish its own Peer Review College of Teaching. Each College will be limited to a nominated group of teaching colleagues to ensure integrity, rigour and consistency in their approach (‘School College reviewers’). These colleagues will be selected on the basis of demonstrating their broad teaching experience. They will be trained to assess teaching fairly across the range of disciplines within their School.

Each reviewee will be assigned one reviewer from the College (from outside the reviewee’s discipline area) along with a local discipline reviewer.

The discipline reviewer should not teach on the same course unit as that of the person under review, or have been involved in its design. The School College reviewer should be asked to declare any conflicts of interest before taking part. The Head of Discipline Area (or equivalent) should not act as reviewer, except where required (e.g. academic probation review).

Each member of the School’s Peer Review College will have met the person specification prepared by the University which has been enhanced by the Faculty (Appendix G)

Seven principles guiding the appointment process are that a College Peer Reviewer should:

1. have passed probation;
2. have more than 4 years’ teaching experience to be able to judge which aspects of the reviewees' teaching are most effective;
3. have the ability to present the outcome of the review honestly, constructively and sensitively to the person reviewed
4. have the flexibility to engage with content material not related to the reviewer’s own field;
5. have enough experience of different styles of teaching and awareness of support available to be able to suggest ways of enhancing strengths and addressing shortcomings, where appropriate;
6. have a willingness to ensure consistency also by taking on up to five reviews per year
7. be prepared to undertake the training organised as part of the Staff Learning and Development programme.

Generally, the review will be carried out by one member of the College of Peer Reviewers and one colleague from within the same discipline as the reviewee. Where it is felt that the presence of two reviewers might disrupt the teaching, a School may determine that the review is carried out solely by the member of the College. However a member of staff should also have the right to request to also have a discipline colleague involved.

Each School can determine who within the School should act as a discipline- specific reviewer, some may opt to have a small set of reviewers, whereas others may wish to involve as many colleagues as possible. Any reviewer should have passed probation and should have at least three years teaching experience. All reviewers will undergo training delivered at University or Faculty level.

It is estimated that each review will take approximately 5-6 hours and that each School College reviewer will be asked to undertake about 5 reviews per year.  This will be included in workload models.

The School College Reviewer is required to take the lead in organising and undertaking the review, completing the paperwork and providing feedback to the reviewee.

The discipline reviewer should observe, advise and input to the process.

**Frequency of PRT**

Under normal circumstances, every member of staff with a normal teaching load should undergo PRT every five years.

In Humanities, Schools review their teaching staff on a six-year cycle using PRT. PRT will map onto existing School Peer Review policies and procedures with the addition of a second reviewer from a different discipline

More frequent PRT will be carried out under the following circumstances:

* colleagues on probation should undergo PRT in their first AND third year, but this should take into account previous teaching experience, normally the mentor will be one of the reviewers;
* colleagues who are going forward for promotion can request to undergo an extra PRT so that information from a recent review can be included in the documentation for promotion;
* where serious concerns have been raised about a reviewee’s performance through a previous PRT an additional PRT will be arranged before the next scheduled session to confirm that performance is improving as a result of action taken.

It is recommended that a process for more frequent local peer reviews of teaching be developed at School level. This process may include regular more frequent review of all staff, but should certainly take place under the following circumstances:

* in cases where the course unit that is being delivered is new;
* where v e r y poor Unit Survey results have given rise to serious concern.

**Organisation of the review**

A schedule for PRT is drawn up at School level annually. It is anticipated that a member of the professional support staff with responsibility for HR matters acts as co-ordinator of peer reviews, but that input is sought from an academic member of staff, e.g. Head of Discipline/Division or T&L Director, as necessary. In each School there must also be one academic member who has oversight of the process.

A request for the appropriate number of members of the Peer Review of Teaching College is forwarded to Faculty in good time, and a local peer reviewer is assigned for each reviewee. Once the names of the two peer reviewers are known, this should be communicated to the reviewee.

Should a reviewee wish to change their reviewer(s) this should be communicated to the peer review co-ordinator within a week of the initial selection having been made known to the reviewee, in order for the request to be considered and for other arrangements to be put in place if necessary. To inform the selection of a more appropriate alternative reviewer or reviewers, the reviewee should make it clear why they disagree with the initial choice of reviewer(s).

**Preparation for the review**

The reviewee is made aware of which semester the PRT will take place in and is asked to make accessible the necessary documentation and information about the time and place of the contact hours for that semester.

At this stage, the reviewee is also asked to provide contextualizing information. This may consist entirely of existing documentation, but a separate explanatory document may be required. The reviewee may wish to submit a document outlining their approach to teaching or highlighting any areas that they wish particular attention to be paid to in the review. If appropriate, past Unit Survey information can be made available to the reviewers. If necessary, a pre-meeting of the reviewer(s) and reviewee may be held to discuss the documentation submitted or any other aspect of the teaching. The reviewer(s) should ensure that the reviewee understands the process of the review and how the resulting data can be used.

The two reviewers agree which contact hours to observe and give the reviewee at least one week’s notice of each chosen time slot.

Reviewer(s) should not be supplied with the forms from previous reviews as part of the process unless the reviewee is happy for the reviewer(s) to see it. In cases where a review has been organised as a follow up after low unit survey results or other serious concerns raised in a previous review, the reviewer(s) should be provided with information about the reason for the review in order that the review can be tailored appropriately.

**Scope of the Review**

Peer Review should take a holistic view of the reviewee’s teaching, considering written materials and online and blended learning resources as well as observing at least two face-to-face sessions. Where the reviewee is involved in more than one type of teaching (lecture, practical, tutorial etc), or teaches on more than one course unit, the observations should ideally cover some of the breadth of activity.

|  |
| --- |
| It is acceptable that only one face-to-face session is reviewed, as long as some of the breadth of activity is covered. |

**Outcome of the Review**

The reviewer(s) should produce a written document using the PRT form. This will involve the reviewers assessing the reviewee’s all-round teaching performance.

The form requires the reviewers to provide comments motivating the assessment, to identify good practice and recommend development activity where appropriate. The form requires comment on four major areas: (i) documentation (e.g. quality of course unit information, lecture handouts and or slides etc), (ii) contact sessions (e.g. structure of lecture, quality of communication etc), (iii) assessment (e.g. how appropriate and links assessment and intended learning outcomes) and (iv) feedback (e.g. nature and timing of feedback to students). On some team taught units, the reviewee may have limited input to some of these headings, comments should be limited to areas on which the reviewee has had an influence. There is a final summary section with suggestions for any developmental activity.

The agreed form is made available to the reviewee within two weeks of the final observation. If the reviewers require further information, the reviewee may be asked to provide this, or a meeting may be held between reviewers and reviewee before the form is signed off by the reviewers. The reviewee is given the opportunity to add written comments on the process and the outcome.

A copy of the completed form is retained by the reviewee and a copy is forwarded to the reviewee’s line manager for information, and so that an action plan for implementing the recommendations can be formulated, if appropriate. The PRT form is then filed along with other information such as Performance and Development Review outcomes and subject to the same conditions of confidentiality. It should form part of the documentation reviewed as part of the P&DR process and it may also be taken into account in promotion.

If the P&DR is carried out by someone other than the line manager, the line manager should ensure that the reviewee is happy for the proxy reviewer to see the form, and ensure that the proxy reviewer receives it if so.

The reviewer who is a member of the College of Peer Reviewers is responsible for ensuring that the examples of good practice are forwarded to the appropriate person for dissemination. The report of the review process is not retained by either reviewer.

The output from the PRT is one of a set of documents which feed into the assessment of a member of staff’s teaching, it also includes for instance information about teaching contribution, Unit Survey results and other student feedback, local peer review and external examiner report.

As in the case of REFPE, there is no appeal against the assessment itself. Concern about procedural irregularity should be raised with the academic within the School who has oversight of the PRT.

Schools should develop a method for ensuring that the exercise is monitored (via the continual / annual monitoring exercise) and for compiling (e.g. via the School Coordinator) any examples of good practice, training and development needs arising from the operation of the exercise as appropriate, in order that they can be fed through to Faculty. The ‘good practice’ section of the form should be extracted and sent to the School coordinator by the School College reviewer.

The Faculty will request that Schools submit examples of good practice twice annually, at the end of each semester.

A meeting of the Faculty Peer Review Network will be held annually after the end of teaching in semester 2. School Coordinators and School College members will be invited to the meeting to discuss training needs and share practice arising from the operation of the peer review exercise and good practice arising from teaching.

**Appendix A. University Peer Review of Teaching Review Form**

To be completed and agreed by the two reviewers and made available to the reviewee for comments within two weeks of the final observations.

A copy of the form should also be sent to the reviewee’s line manager. Neither reviewer should retain a copy of the form, although the final section of the form, relating to good practice and training needs, should be extracted and sent to the School coordinator by the School College reviewer.

This form contains a number of headings under which the reviewers are expected to add comments, with supporting evidence wherever possible. Each heading lists a number of questions. These are meant as prompts only; the lists are not assumed to be exhaustive, nor is it expected that each of the questions is responded to in the comments.Where more than one session has been observed, the form should be adapted as appropriate.

In some cases, the lecturer may not have has responsibility for determining all aspects of the course unit, the course unit may have been designed by a course leader, the course unit outline may have been put together by someone else, etc. Comments here should be limited to areas where the reviewee has had influence.

|  |  |
| --- | --- |
| Name of reviewee |  |
| Name of reviewer 1 |  |
| Name of reviewer 2 |  |
| **Observation 1** | |
| Date |  |
| Course unit code |  |
| Type of contact session |  |
| Number of students registered |  |
| Number of students present |  |
| **Observation 2** | |
| Date |  |
| Course unit code |  |
| Type of contact session |  |
| Number of students registered |  |
| Number of students present |  |

|  |
| --- |
| **A. Pre-review discussion and documentation** (discussion can be by face-to-face meeting or email) |
| *Documentation considered as part of review* Image result for circle with i for information  Consider any materials that are relevant for the session, e.g. Course Unit description, ILOs for the session, Paper based resources, Online resources, Assessment materials and strategy |
| *Comments on documentation* Image result for circle with i for information   * Was the information about crucial aspects of the course communicated clearly in the documentation (e.g. structure of course, contact sessions, eLearning elements, expectations between contact sessions, intended learning outcomes, reading lists, extra resources, etc.)? * Are the intended learning outcomes appropriate for the level and the topic? * Are the online resources appropriate for the nature of the content and method of delivery? * Are eLearning resources (e.g. Virtual Learning Environment) organised so the student can relate them to the overall learning structure? * Are eLearning resources easily navigable and the online experience consistent; is the structure and signposting similar for each area? |

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| **B. Contact sessions**  *Questions to consider when observing sessions* Image result for circle with i for information  *Learning outcomes*   * Was there explicit linking to previous and/or subsequent sessions? * Were there clear learning outcomes and were these highlighted to the students? * Was advice given on follow up work/forthcoming work signalled?   *Session structure*   * Was the session clearly structured? * Was the communication clear in all respects? * How well are resources used to support teaching? * Were there any issues with control of the class? * Was the pace and timing appropriate? * What are the levels of energy and enthusiasm conveyed? * Are the teaching methods appropriate? * Was there good use of illustrative examples?   *Students*   * Were all students given adequate opportunity to participate? * Were all students encouraged to be actively engaged in the session? * Were their questions answered appropriately? |
| **Observation 1** |
| **Observation 2** |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **C. Assessment** Image result for circle with i for information   * Is the amount and method of assessment appropriate? * Is the assessment clearly linked to the intended learning outcomes? * Is there an opportunity for formative assessment? | | | | | |
|  | | | | | |
|  | | | | | |
| **D. Feedback** Image result for circle with i for information   * What methods are used inside or outside the classroom to provide feedback to students on their progress? * Is there an opportunity for students to receive formative feedback? * Does the feedback help students understand their marks or how their performance might be improved in future? * Does the Blackboard page for the unit have a clear section explaining the feedback mechanism that the unit will follow? | | | | | |
|  | | | | | |
|  | | | | | |
| **Reviewers’ overall comments** | | | | | |
| This should not be a check box but should take a holistic approach to the needs for any development activity, for which some examples are provided  The following descriptions can be used, with examples:  All, or almost all, aspects of the teaching reviewed were of very high quality, few or no suggestions for improvement could be made.  All, or almost all, aspects of the teaching reviewed were of high quality, but some suggestions for improvement could be made.  Some aspects of the teaching reviewed were of good quality, but a number of suggestions for important improvements can be made and some developmental activity is recommended.   * Some aspects of the teaching reviewed were deemed to raise sufficient concern that urgent developmental activity was recommended). | | | | | |
| **Signatures** | | | | | |
| Reviewer 1 |  | | | Date |  |
| Reviewer 2 |  | | | Date |  |
|  | | | | | |
| **Reviewee’s reflections and comments** | | | | | |
|  | | | | | |
| **Signature** | | | | | |
| Reviewee | |  | Date | |  |

*The following section of the form should be extracted and sent to the School coordinator by the School College reviewer.*

*The Faculty will request that Schools submit examples of good practice twice annually, at the end of each semester.*

|  |
| --- |
| **To enhance and disseminate effective teaching practice would you be interested in:** Image result for circle with i for information |
| * Acting as a mentor? * HEA fellowships through LEAP? * Presenting at Teaching and Learning Seminars or Showcases? * Applying for Teaching Awards? * Sharing your teaching materials? * Others observing your sessions?   If so please contact your Faculty office to discuss further. |
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| **Recommendations for development activity or training** Image result for circle with i for information |
| To identify staff development needs that can help shape University and Faculty training provision |

**Appendix B. Information for academic teaching staff being peer reviewed**

To assist academics being reviewed in getting the most from the process, the following guidelines are suggested:

* Your reviewer(s) will ask you for information on the time and venue of your teaching and decide which session(s) they wish to observe in the chosen semester. They should provide you with at least one week’s notice of each chosen slot.
* Your reviewer(s) may ask you to provide contextualizing information in advance of your review. This may consist entirely of existing documentation, but a separate explanatory document may be required.
* Alternatively, you may wish to submit a document outlining your approach to teaching or highlighting any areas that you wish they pay particular attention to in the review. If appropriate, past Unit Survey information can be made available to the reviewer(s).
* If necessary, a pre-meeting between yourself and your reviewer(s) may be held to discuss the documentation submitted or any other aspect of the teaching that you would like them to consider. Your reviewer(s) should ensure that you understand the process of the review and how the resulting data can be used.
* In the session that is to be reviewed, consider whether you are going to explain the presence of the reviewers to your group.
* Teaching is a personal and complex skill. Consider how you will react to feedback and discussion with your reviewers.
* You will be provided with a copy of the form within two weeks of the final observation and given the opportunity to add written comments on the process and outcome, alternatively your reviewer(s) may contact you to discuss the feedback or to request further information
* Choose and take ownership of several points for development. These could be several small points or one bigger issue. Make sure these are recorded and send a copy of the forms to your Head of Discipline Area (or equivalent).
* Consider how you could achieve the points for development.
* Decide on a method to achieve the points for development.
* Agree with your reviewers the aspects of good practice to be recorded.

**Appendix C. Information for Peer Reviewers**

To assist reviewers in getting the most from the process, the following guidelines are suggested:

* Obtain information on the reviewee’s contact hours and with the discipline reviewer, agree which session(s) to observe. Ensure that you provide at least one week’s notice of each chosen slot.
* Seek contextualizing information. This may consist entirely of existing documentation, but a separate explanatory document may be required. You may wish to discuss their approach to teaching in a pre-meeting or ask them to use the explanatory document to highlight any areas they wish particular attention be paid in the review. You may also wish to request past Unit Survey information.
* You should ensure that the reviewee understands the process of review and how the resulting data can be used.
* Discuss with the reviewee whether you are able to contribute to any discussions in class.
* Make notes to help you construct accurate feedback. Feedback should be evidence-based rather than subjective.
* Consider process more than content, and look for the many dimensions that occur within a session, such as structure, student engagement, re-iteration of key points, communication strategies, etc.
* Ensure that you seek out and report any items of good practice. Reach agreement with the reviewee and second reviewer concerning the aspects of good practice observed, and record them.
* If the good practice is felt to be worthy of wider dissemination, check that the reviewee is happy for this to be reported on. The ‘good practice’ section of the form should be extracted and sent to the School coordinator, who will gather examples.
* Reach agreement with the discipline reviewer concerning action points, and record them.
* Complete the relevant observation form along with the discipline reviewer. The form requires comment on four major areas. On some team taught units, the reviewee may have had limited input to some of these headings, comments should be limited to areas on which the reviewee has had an influence. If you need further information, ask the reviewee to provide it.
* The form should be made available to the reviewee within two weeks of the final observation. You may wish to meet with the reviewee before the form is signed off. The reviewee should be provided with the opportunity to add written comments on the process and outcome.
* The reviewee may wish to discuss potential points for development. It is quite likely that you know of other ways of developing a particular aspect, and you could share this with the reviewee.
* A copy of the form should be provided to the reviewee and a copy forwarded to the reviewee’s line manager for information and for use in discussing and implementing the recommendations. The final section of the form, relating to good practice and training needs, should be extracted and sent to the School coordinator by the School College reviewer.
* Neither reviewer should retain a copy of the form.

### Sources of support for Individual Development:

Support for learning can take many forms. We have based the suggestions and opportunities below based on the 70/20/10 model of learning where it is suggested individuals gain 70% of their learning by direct experience (ie doing the job), 20% from learning through others (eg mentoring, coaching) and 10% through structured courses & programs.

**Learning Opportunities:**

## Learning Through Experience

Are there opportunities to do more of the aspect of teaching the reviewee wants to develop in?

## Learning through Others

Is it possible for the reviewee to observe another staff member who is good at teaching or if there is a more specific need, is there a member of staff who is good at that particular aspect that they could approach for help?

Can the reviewee explore what support systems they have to help with their development e.g. line manager, colleagues, mentor, coach?

## Formal Learning Opportunities

The Staff Learning and Development Unit (SLDU) offers training and development opportunities for staff. Browse the catalogue of current opportunities and the wealth of online resources at: <http://www.staffnet.manchester.ac.uk/staff-learning-and-development/>

Sixty Second Skills has been created by SLDU to share and promote short, snappy tips and tricks to support learning, teaching and staff development. Staff can also sign up and have videos sent to their email twice a week.

Sixty Second Skills has been created to share and promote short, snappy tips and tricks to support teaching, learning and staff development. <https://sixtysecondskills.wordpress.com/>

## PgCert in Higher Education

The aim of the University’s PgCert is to help colleagues think about their contribution to the University; develop a deeper understanding of the national and global Higher Education context; and progress in terms of professional confidence, personal effectiveness and long-term career strategies. See: <http://www.seed.manchester.ac.uk/education/study/courses/pgcert-in-higher-education/>

## Teaching and Learning Support Office (TLSO)

The TLSO manages and facilitates the implementation of institutional strategy for excellence in teaching and learning and the Manchester student experience. The Faculty’s Teaching & Learning Support Services team works closely with the TLSO. The TLSO’s website can be found at: <http://www.campus.manchester.ac.uk/tlso/>

The University’s Manual of Academic Practice (information on Teaching and Learning specific policy and procedure) can be found at: <http://www.campus.manchester.ac.uk/tlso/map/>

University policies and procedures can be found at: <http://www.staffnet.manchester.ac.uk/policies/>

## Faculty Teaching and Learning Support Services resources

The Faculty’s TLSS web pages are an excellent source of information on teaching and learning policy, procedure and practice. See:

<http://www.humanities.manchester.ac.uk/humnet/our-services/teaching-and-learning/>

Information is available on Policy & Procedure, Quality Assurance, eLearning, News and Events, Teaching Assistants and the Humanities New Academics Programme.

Other resources and Toolkits are available eg Distance Learning Framework, Employability, Induction Toolkit, Handbook Toolkit, practice, peer support, Programme Directors’ Toolkit, Mobile Developments, Teaching Awards and T&L Database.

## eLearning & Blackboard support

The role of the Faculty’s **eLearning Team** is to assist Faculty of Humanities staff in the development of eLearning materials and support staff in developing their eLearning potential.

They can advise on eLearning pedagogy, suitable eLearning delivery methods, provide support and advice on the development of Blackboard modules, create Blackboard modules, provide support for audio and video production and deliver training workshops and induction sessions for staff and students

Information on the support offered by the eLearning Team and information on Blackboard can be found at: <http://www.humanities.manchester.ac.uk/tandl/elearning/>

**My Learning Essentials for Staff**

My Learning Essentials (MLE) is the Library’s award-winning skills support programme. It offers face to face and online support across a variety of topics. MLE offers support to teaching staff in embedding student skills in teaching.

There are two pathways into using MLE. Resources and support can be embedded at a programme or course level to ensure that specific skills and resources are emphasised to a cohort of students, or colleagues may wish to recommend that students take advantage of the bookable workshops and always accessible online resources as an individual learner.

http://www.library.manchester.ac.uk/using-the-library/students/training-and-skills-support/my-learning-essentials/mle-staff/

### Suggested routes for disseminating good practice

## Teaching and Learning News

Teaching and Learning News is published online monthly and circulated via Humanities eNews. It features articles on teaching topics, teaching ideas, and news and updates. <http://www.humanities.manchester.ac.uk/humnet/news-events/teaching-and-learning-updates/>

Please contact Nicola Lord ([Nicola.lord@manchester.ac.uk](mailto:Nicola.lord@manchester.ac.uk)) with suggestions for content.

## Teaching and Learning Showcase

The Faculty’s Teaching and Learning Support Services runs a teaching and learning showcase each year in January and July. We welcome suggestions for presenters who would be willing to share their T&L, assessment and student support ideas with colleagues. Please contact Ewan Hannah, T&L Administrator ([ewan.m.hannah@manchester.ac.uk](mailto:ewan.m.hannah@manchester.ac.uk)) with suggestions.

## Teaching Awards

Further information about the University’s Teaching Awards (Distinguished Achievement Awards, Teaching Excellence Awards, National Teaching Fellowships) can be found on the TLSO site at: <http://www.tlso.manchester.ac.uk/teaching-and-learning/teachingawards/>

## T&L Resources database

The Faculty has an online T&L Resources database which contains exemplars from past showcases etc. If you would like to suggest content for the database, please contact Nicola Lord ([Nicola.lord@manchester.ac.uk](mailto:Nicola.lord@manchester.ac.uk)).

<http://www.humanities.manchester.ac.uk/tandl/elearning/exemplars/>

**Appendix D. Advice on review of Course Unit Specification & Intended Learning Outcomes (ILOs)**

Reviewers will consider teaching materials that are relevant for the session, eg Course Unit specification, ILOs for the session, paper-based resources, online resources, assessment materials and strategy. The following prompts might be of use:

* The contents of the unit specification could be reviewed in light of the University template available online at:

<http://www.tlso.manchester.ac.uk/quality-framework/unitspecifications/>

* A clear and appropriate statement of aims and intended learning outcomes forms an important element in programme design, in quality assurance and in focusing student learning. How clearly are the ILOs defined? The University’s [Guide to Writing Aims and Intended Learning Outcomes](http://documents.manchester.ac.uk/display.aspx?DocID=4713) should be of use in reviewing unit ILOs and in suggesting clarifications where necessary.
* Consider whether the balance of teaching methods employed (lecture, seminar, work shop, online and blended learning activities), is appropriate for the stated aims and learning outcomes.
* Does each teaching session have its own ILOs where appropriate?
* How well are the methods of assessment matched to ILOs?
* Is it clear what is core, and what is supplementary reading? How current are the resources used?

**Appendix E. Advice on review of assessment methods & feedback**

The University is committed to providing timely and appropriate feedback to students on their academic progress and achievement, thereby enabling students to reflect on their progress and plan their academic and skills development effectively.

Methods and examples of feedback provided to students should be considered as part of the peer review process, including materials provided online, hand-outs, assignments or exam scripts, assignment guidance or marking schemes. Methods of feedback will vary according to assessment type, discipline, level of study and the needs of the individual student.

The aim should be to seek an objective overview of practice. The following prompts may be useful in reviewing feedback:

* Is the amount of assessment appropriate?
* Is the assessment clearly linked to the intended learning outcomes?
* Are the grading criteria appropriate and clearly explained?
* Do the grading criteria relate to the ILOS?
* Is there an opportunity for students to receive formative feedback before the main piece of assessment?
* Is information provided in unit outlines and course materials to inform students of the mechanisms by which they will receive feedback and the forms it will take for both formative and summative work?
* Does it help students understand their marks or how their performance might be improved in future?
* Does the Blackboard page for the unit have a clear section explaining the feedback mechanism that the unit will follow?
* Are there opportunities for tutor/peer interaction and are these well used?
* Is the course making the most of the opportunities for giving feedback? For example: immediate feedback through, discussion boards, multiple choice questions; podcasts; hot spots for the whole class pointing to extra materials; audio summary feedback to the whole group; Grademark for online assignment marking; peer feedback?
* Is the feedback timely? Is it clear to students that it IS feedback?

**Appendix F: Peer Review eLearning Prompts**

These points should be seen as a starting point for discussion. The reviewer should look at the Blackboard 9 course, and also consider any other eLearning activity outside of Bb9, for example blogs, wikis, Twitter, Facebook, in-class technologies, etc. These activities may only become evident during discussion with the course convenor.

***Expectations and orientation***

* Has the time commitment of the eLearning elements been built in as part of the guided learning hours, and is this clear to the students?
* Is it clear how the online resources will be used in conjunction with the face to face teaching, and how the student will use them?
* Is it clear what the student is meant to do with each piece of information/activity? Does it specify whether it is optional or not?
* Is it the aim of the activity clear, e.g. they will then be better able to undertake a piece of marked assessed work, they will gain a deeper knowledge of a specific aspect, they will be able to relate one aspect of the learning to another etc.?

***Context***

* Is there a clear pathway through the material?
* Is the material organised in such a way that the student can easily relate it to the overall learning structure, e.g. week by week or topic by topic?
* Navigation/signposting/context. Can a student find their way around easily, and back to parts they’ve already seen etc? Is the online experience consistent throughout the course, e.g. are the same terms and naming conventions used throughout; is the structure and signposting for each area similar?