

# Q-Step Internship: Pankhurst Trust Domestic abuse project

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The Pankhurst Trust is a women's community centre that offers space for activities and events run by women, for women. As an intern at the Pankhurst Trust my data or-

ganising and analysis contributed towards the board of trustees report and annual report released by the organisation each year to help contribute to the funding of the organisation.



## Objectives

The aim of the jobs to be carried out varied over the course of the two month placement. The biggest project undertaken was to analyse and compile data on all of the services within the organisation in order to show their effectiveness and the demographic reached for each service. Other objectives over the placement included getting to grips with the new oasis system in order to help other members of staff to be able to use the new software to the best of its ability.



## Method

All data gathered was from various spreadsheets and data bases used by the different services within the organisation.

To analyse how long people stayed in service and to work out the average age and ethnicities within service, Microsoft excel was used in order to calculate these values. The graphic representations were then made in Microsoft Excel.



## Key Findings

Total clients in all services equated to 1098 from the last financial year. These services included Refuge, Outreach, BAMER, IRIS, Safe Choices and group work. Total referrals (this did not include group work or the refuge, service and outreach referrals were missing from Apr '15'- Dec '15' therefore only Jan-Mar '16' were included in total.) this equated to 548, however it is estimated that this number could almost double as this is one of the agencies that received the most referrals compared to other organisations. The most common ethnicity across all organisations were

Asian or Asian British- Pakistani, White British or White other.

However organisations have reached a wide variety of cultures and groups. The average age referred was between 32 to 36 with the most common age category being 21-39. However there is a large breadth of ages in the organisations, with a peak at 84. The average length of stay (not including group work) in all organisations equated to 2.5 months. The average length of stay in refuge improved from four months to three upon the previous year, making this the best turn around in the area. However there were issues with missing data, therefore with the new oasis system these figures will be more accurate for the next financial year.



## Conclusion

Data about clients needs to be filled in as clearly as possible in order to make sure there is no missing data and accurate conclusions can be drawn.

The Pankhurst Trust is a well rounded organisation offering various services to help the community and their practices

appear to be improving each year.

The new oasis system will offer the Pankhurst Trust a wide range of capabilities being able to show the organisation what they are missing and where each member of staff can improve. Having clear data on clients and being able to show how well the organisation works will improve funding in the future.