

Improving the staff online experience

HANDY GUIDE

RESEARCH SUPPORT - [eProg]

Who is this guide for?

If you are an academic member of staff and have supervisory responsibilities for any number of students, eProg will help you to track your student(s) progression from registration, through submission and examination to award notification. eProg is the University of Manchester's progression monitoring system for postgraduate research (PGR) students, and this guide will give you an overview of the functions available in eProg and how to navigate the system effectively.

What does eProg do?

- eProg provides an online interface for academic, administrative staff and PGR students to record and track key progression milestones throughout the student's programme
- eProg will prompt you with email alerts when key progression and attendance milestones are due
- eProg will allow you to email all your students from eProg and attach documents
- eProg allows you to easily track the examination process for each of your students
- eProg allows you to upload documents to share with all your students
- eProg offers your student's a clear overview of their own progression which will help them prepare for supervisory meetings
- eProg supports you when taking on new supervisions for current students

Who is involved?

- **Business Owner** Head of Graduate Education and Researcher Development
- **Issues or Questions** Contact your eProg Faculty Lead
- **Technical Problems** Contact the IT Service Desk

Why is it needed?

- To improve the student experience by breaking down requirements of the programme into manageable goals and support the student in planning achievable targets
- To enable you and your students to record and reflect on progress against agreed objectives and deadlines
- To enable you to track and update your student's progression in one online system which can be accessed from outside the University
- To provide a streamlined process for monitoring progression by integrating with Campus Solutions and other University systems
- To support all staff in meeting the University's minimum requirements defined within key University policy documents
- To provide evidence that a student is actively engaging in their research and meeting the requirements of the programme

Accessing eProg

How do I get access to eProg?

Academic staff who have responsibility for PGR students will automatically have access to eProg to view their students' profiles. If you require additional access other than that required in a supervisory capacity (e.g. PGR Director), you will need to complete the eProg section of the on-line BAS Access Request form: http://remedy.manchester.ac.uk/cgi-bin/BASUserAccess/basrequestlogin.cgi

Where do I find eProg to log in?

- You can log in to eProg from MyManchester: http://my.manchester.ac.uk or by navigating to the direct URL: https://app.manchester.ac.uk/eprog/
- Your username and password are your main Manchester login details
- If it is not already on your layout in MyManchester, select the 'Customise' drop-down and select 'Add Stuff'. You can then choose eProg from the options available.

What are the areas of eProg?

Progression

Monitors the progression of the student from the point of registration to the point at which the student submits their Notice of Submission form.

Submission to Examination

Monitors the submission to examination process from the point at which the student submits their Notice of Submission form to the point at which the award is ratified.

Training Catalogue

The training catalogue sits outside eProg, but it contains a list of skills training and a booking system for students. You should be aware of this area as it forms part of your student's personal development plan. It can be accessed from My Manchester or there is a link from the 'Related links' tab on the left hand navigation bar

My eProg Summary for academic staff

My Favourites – add areas of eProg to your favourites to create a quick link

My Details – Summary information about you (update via the online directory)

My Research Students – lists all students that you have supervisory or advisory responsibility for who are in Progression Students Approaching Deadlines – lists all your pending tasks due within the next month for students where you have a role of

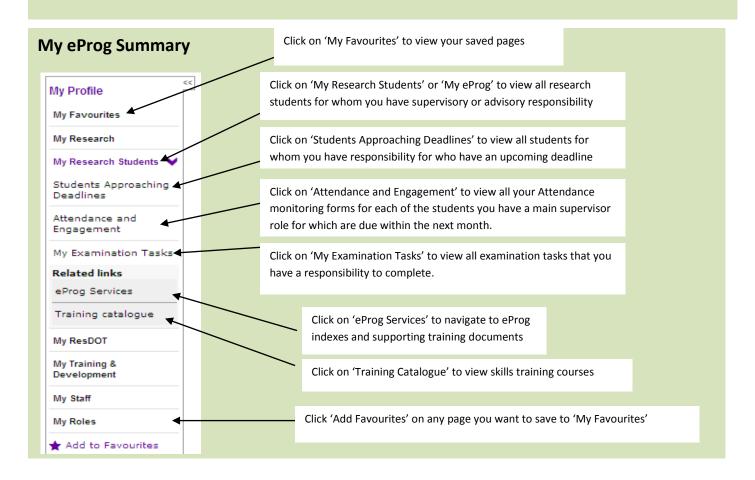
responsibility **Attendance and Engagement Tasks** - lists all Attendance and Engagement milestones due within the next month for students where you have a supervisory role

My Examination Tasks – lists all pending or overdue tasks that you must complete for student's who have entered the Submission to Examination period where you have a role of responsibility

eProg services – displays a range of searchable indexes (including the student index) which provides further support for users

About eProg – an overview of the benefits on using eProg and a supporting guide

About eProg > Training documents – a list of all available training guides for users



My Research Students Summary (My eProg > My Research Students)

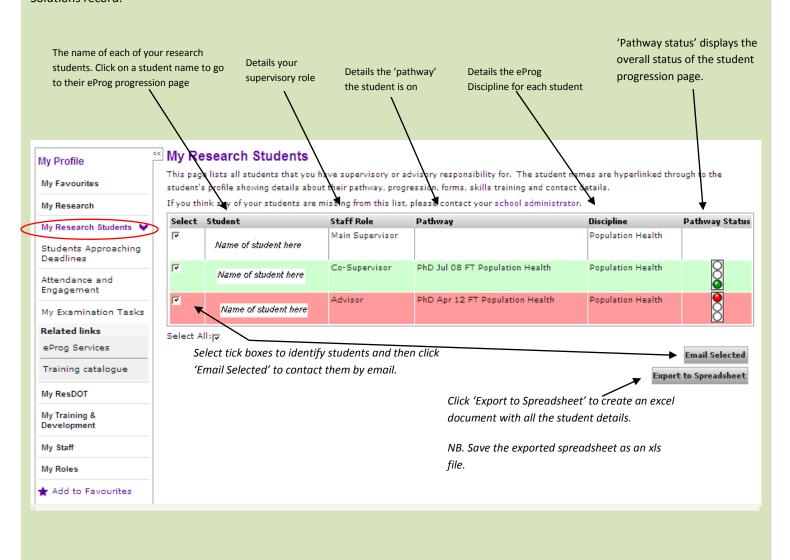
The 'My Research Students' page gives you an overview of the students you have responsibilities for, either as a main supervisor, a Cosupervisor or as an advisor/tutor. The roles you are assigned in eProg are taken from your responsibilities as outlined in Campus Solutions. To view a full list of your roles in eProg, click 'My Roles'

From this page you can: Access student progression pages

Email your students

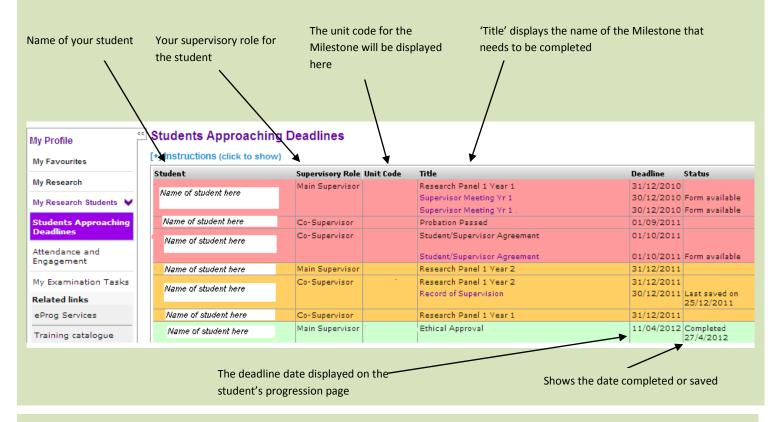
Export data into a spreadsheet

If you think there is a student missing from your list on this page, contact your PGR administrator and they can check your Campus Solutions record.



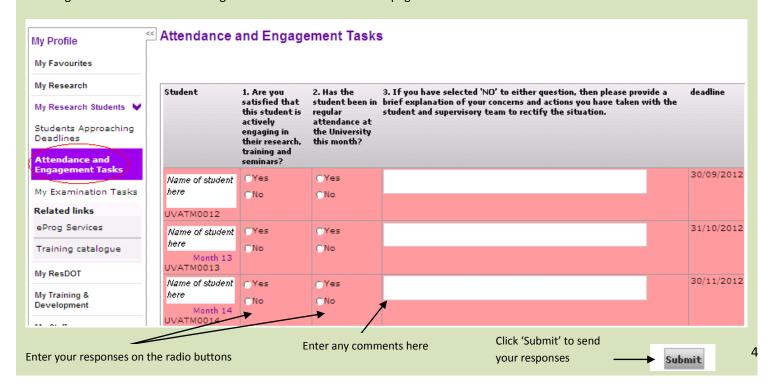
My Research Students > Students Approaching Deadlines

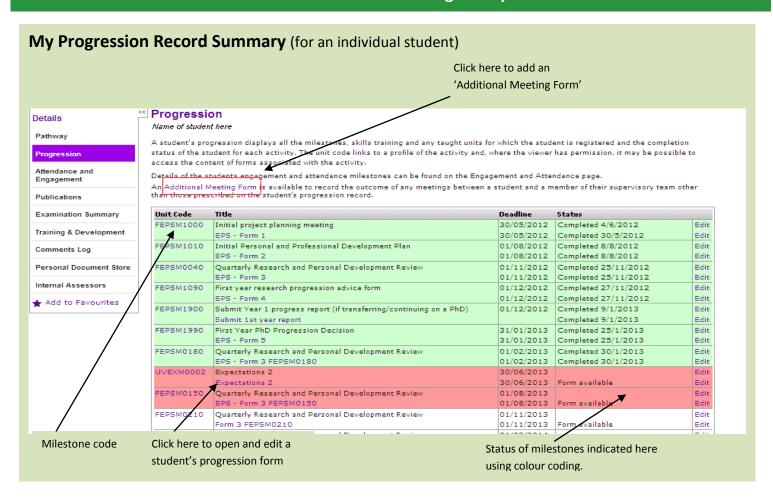
Approaching deadlines for progression milestones are displayed for any students where you have a main supervisor or co-supervisor relationship. Any progression milestones which are due within the next two weeks or are overdue will be displayed on this page for your attention. Approaching deadlines for attendance milestones can be found on the your 'Attendance and Engagement' page.



My Research Students > Attendance and Engagement

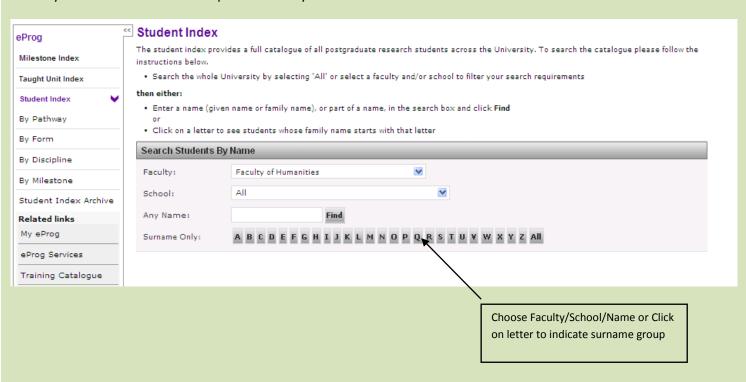
The Attendance and Engagement page allows you to view and complete all upcoming Attendance milestones. The answers you enter into this screen will populate the form on the student's Attendance and Engagement page. You can visit the student's progression page by clicking on the Name of the student hyperlink in the grid. You can enter details for multiple forms in one visit by entering the information and clicking 'Submit' at the bottom of the page.





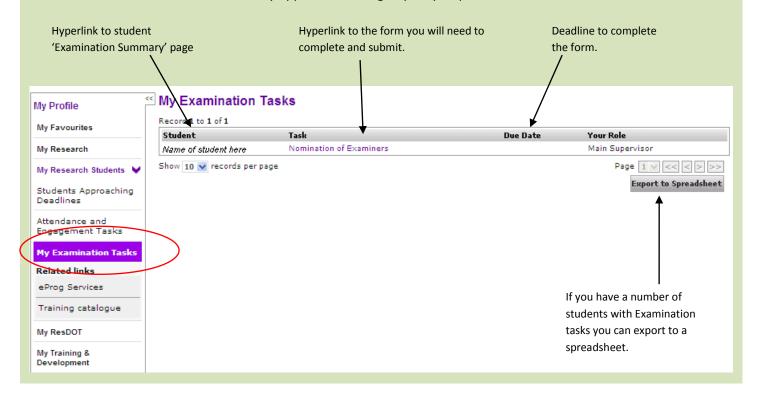
eProg Student Index Summary (My eProg > eProg Services > Student Index)

Allows you to search for a student profile within your School.



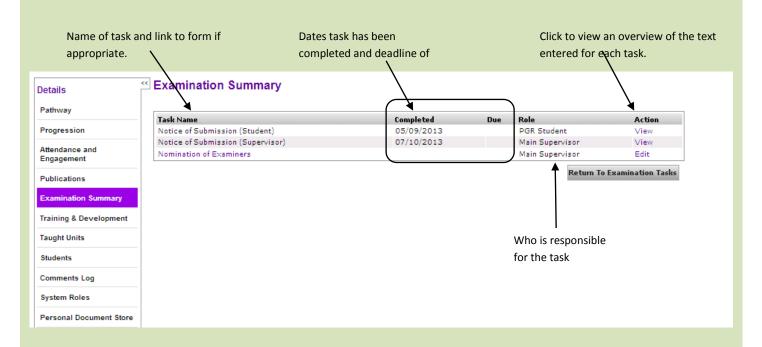
My Examination Tasks Summary (My eProg > My Examination Tasks)

This page details your examination tasks which are pending or overdue. Tasks will appear in this area for students who have completed their 'Notice of Submission' form, and who require some action from you to progress their examination process (i.e you may be listed as an examiner for a student and the tasks due will appear in this page. The deadlines attached are automatically applied according to policy requirements.



Examination Summary (My eProg > My Examination Tasks > Click on student name hyperlink)

This page gives an overview of the student's examination progress to date. Tasks will only appear once the previous item has been completed, which follows the progress of submission to examination as per the <u>policy</u> pages.



Who do I contact with queries about eProg?

How do I open multiple pages in eProg?

How do I update my details in eProg?

What are my responsibilities in relation to eProg?

What are the student's responsibilities in relation to eProg?

How do I add an authorisation to a form?

Why does the form not turn green when I have authorised the form?

How do I navigate to a student progression page?

How can I email a group of students and add attachments?

How do I un-submit a form?

How do I navigate to the Student Index?

What to I do with red milestones on a progression page?

How do I know what my supervisory team role is for each student?

How do I access eProg via a tablet device or off campus?

What does the terminology in eProg mean?

Colour Coding in eProg- what does it mean?

I am acting as an assessor / internal examiner for an end of year report. How do I access the student's progress forms? I am receiving alerts / notifications which are not relevant to me. What can I do?

Who do I contact with queries about eProg?

In the 1st instance you should contact your <u>School/Faculty PGR Administrator</u>. Click on Help and support from 'eProg services' to access details of the support networks in Faculties (eProg Services > Help and Support).

How do I open multiple pages in eProg?

To have several pages open at once, you can press down Ctrl and then click your mouse on the hyperlink page you want to navigate to. This will open another tab in your browser and allow you to keep the 'host' page open at the same time.

How do I update my details in eProg?

You cannot make changes to your personal details in eProg. You will need to make any changes about your personal details in the staff directory which will then pull into the 'My Details' area of eProg. If you need to make changes to your supervisory relationship with a student, your School PGR administrator can help you by editing the students Campus Solutions record.

What are my responsibilities in relation to eProg?

- to meet or liaise with your students in a timely manner to discuss a student's progress and to complete and submit the appropriate online progression forms by the appropriate deadline
- know who your students are and to understand which role you fulfil within the supervisory team for each of your students

- to complete and submit the appropriate online Attendance and Engagement forms by the appropriate deadline
- to encourage your students to attend/complete all mandatory skills training events and support them in reviewing their skill set and applying for any training to meet their development needs
- to complete all your examination responsibilities

What are the student's responsibilities in relation to eProg?

- to meet with their supervisor/ advisor to review progress and to complete the appropriate online forms by the relevant deadline
- to attend/complete all mandatory skills training components

How do I add an authorisation to a form?

Some forms have compulsory authorisations required where you will be asked to authorise the content of that form.

On other forms you can add an optional authorisation to a form once the form has been submitted:

- After submitting the form click on the authorisation button.
- Click on 'Add additional authorisation'
- Enter the Role title for the Authoriser (this will be the PGR Administrator by default)
- Select the appropriate checkbox for any optional roles who should be able to authorise the form
- -Click 'Add' to save this to the form

Why does the form not turn green when I have authorised the form?

Some forms will have multiple authorisations on them, so it may be waiting for another person to authorise before turning green.

How do I navigate to a student progression page?

Click on My eProg

Click 'My Research Students'

Click on the name of the student who you want to view the progression page for

Once on the Student profile page you need to click on eProg in the left-hand navigation

Click on 'Progression' in the left-hand navigation.

(you can now save this page as one of your Favourites, by clicking on 'Add to Favourites'

How can I email a group of students and add attachments?

You can email your students by selecting them on the 'My Research Students' page and clicking on 'Email Selected'. The email function will allow you to create a message and attach a document to send to all selected students.

How do I un-submit a form?

You will need to contact your administrator with details of the form you wish to un-submit.

How do I navigate to the Student Index?

From My eProg, click on 'eProg Services'

Click on 'Student Index'

Enter the filter details for your School and/or the name of the student

NB: you will only be able to view the progression details of students who are within your School / Faculty organisation setup. PGR Directors can view all students in their Discipline / School through this route.

What should I do with red milestones on a progression page?

If any of your students have a red milestone this means that the form has not yet been submitted and is now overdue. Both you and your student need to complete the form and you then need to submit it and complete your milestone.

How do I know what my supervisory team role is for each student?

Click on 'My Research Students' and view the 'staff role' column to view which role you are currently listed as for each student. This data is pulled directly from Campus Solutions so if you feel there are errors, please contact your local <u>PGR</u> <u>administrator</u> who will be able to edit your Campus Solutions record.

How do I access eProg via a tablet device or off campus?

Some devices will require the VPN set up to access eProg remotely. You can find details on how to set up VPN in knowledgebase.

What does the terminology in eProg mean?

Cohort	is a group of students sharing: - a common programme type such as PhD or MPhil - a common study mode such as full-time or part-time - a common intake period such as September 2012 or January 2013 - a common duration such as 3-year or 4-year
Pathway	A collection of compulsory milestones applied to a cohort for the duration of a programme.
Progression Record	A collection of all compulsory and optional milestones, skills training events and taught units applied to an individual student with deadlines attached (as defined by the pathway they belong to).
Milestone	An activity which must be completed by a specified date.
Forms	A range of questions attached to a milestone where responses for an individual student may be recorded by the student and/or their supervisor. Forms provide a formal record of meetings or discussions between student, supervisor and/or advisor/tutor. It also provides an opportunity for any issues or problems to be raised. All forms and their deadlines can be found on the eProg progression page. You can access, complete and save information at any time prior to these meetings. At the meeting the supervisor/ advisor will complete the remainder of the form with their comments and feedback. This provides a record of satisfactory progress.
Discipline	Defines the boundaries of a research area and has groups of programmes associated with that discipline. The discipline is defined manually within eProg, not within Campus Solutions.

Colour Coding - what does it mean?

There are 4 colour codes used in eProg to denote when a student milestone has been completed.

00	Green	The form has been completed , attended or submitted
	Amber	The form is overdue , has been saved at least once, but it has not yet been submitted or has been submitted but not authorised by all roles
	Red	The milestone or form is overdue and has not yet been saved or submitted
No Icon	White	The milestone or form has not yet been submitted and is not yet overdue

I am acting as an assessor / internal examiner for an end of year report. How do I access the student's progress forms?

You will need to be added temporarily to the student's record in eProg as an internal assessor. Your <u>School/Faculty PGR</u> administrator will be able to add you to the system for you to be able to view the student record.

I am receiving alerts / notifications which are not relevant to me. What can I do?

You will need to contact your Faculty lead, who will arrange for your role in eProg to be updated.

You will receive automated alerts for any student you have supervisory responsibility for. The main supervisor will receive a reminder email 5 working days before the milestone deadline. A further reminder will be sent to the supervisory team 2 weeks after the deadline if the milestone is overdue.

How to I complete the Expectations form?

The Expectations form needs to be completed at the start of each year of study by the student and main supervisor. If you are having any issues completing the form, please contact your School / Faculty PGR administrator.

The following gives an idea of the usual responses for some of the questions listed in the form:

"Q11: How often will you meet with your co-supervisor"?

This depends on the degree of involvement of the co-supervisor. It should be agreed with the student and they can meet the student independently or with the main supervisor.

"Q12: How often will you meet with your advisor / PG Tutor?"

The advisor / PG Tutor role provides pastoral support so it would be expected that meetings will depend upon the requirements of the student.

"Q14: Have you received a copy of the programme handbook? Are you clear about who you should refer to if you are having any problems?"

Students can approach any member of the Supervisory team, or contact the PGR administrator. Ensure that the student has all the relevant contact details.

"Q15: Please discuss the process for requesting time away from the University"

The student should contact the main supervisor and the School / Faculty administrator to let them know of their plans. .